Actions arising from previous OSMC Meetings
OSMC is requested to consider the following list of actions and note the updates provided.

Ref No:	Date	Item/Action	Member/Officer	Comments/Update
55	25/01/2022	Operational Review of the Communications and Engagement Strategy Discuss the possibility of British Sign Language interpretation for public meetings with the Executive Portfolio Holder	Stephen Chard / Gordon Oliver	Complete - An officer working group was set up to look at this issue in more detail. The Association of Sign Language Interpreters has provided advice on what would be required to provide real-time interpretation. Inquiries have been made as to what other local authorities are doing, and investigations undertaken as to likely costs. Local advocacy groups will be consulted to better understand user needs.  While the BSL Act 2022 recognises BSL as an official language, it does not impose additional obligations to provide BSL interpretation above that required by existing legislation, e.g. the Equalities Act 2010. However, it does require Central Government to produce 'guidance' on the promotion and facilitation of BSL and for Government departments to report back on their use of BSL by 30 April 2023. The matter will be reviewed again once this guidance has been published.
67	06/09/2022	Thames Water Activities: Contact Councillor Steve Ardagh-Walter and Jon Winstanley to arrange a meeting regarding the Thatcham Flood Alleviation Scheme	Richard Aylard / Nikki Hines	In Progress - Thames Water has re-affirmed that they will not be contributing to the Thatcham Memorial Fields Flood Alleviation Scheme. A meeting will be arranged to discuss other ongoing projects.
68	06/09/2022	Thames Water Activities:  Contact Councillor Carolyne Culver regarding the affected household in Compton	Richard Aylard / Nikki Hines	Completed (31/10/2022) - Thames Water have been in contact with Cllr Culver and are investigating the issue.
69	06/09/2022	Thames Water Activities: Contact Councillor James Cole regarding installation of a webcam at Kintbury, as well as figures for repair times and long-standing leaks at Kintbury and Enbourne	Richard Aylard / Nikki Hines	Complete (30/09/2022) - Thames Water contacted Cllr James Cole and confirmed that there were no known issues at Kintbury STW from their viewpoint. Cllr Cole confirmed, residents' concerns were of a general nature and not specific. Leaks have been fixed – feedback regarding traffic management (general note) has been fed back to relevant department within Thames Water.
70	06/09/2022	Thames Water Activities:  Arrange a meeting between Councillor Richard  Somner and the Streetworks Team	Richard Aylard / Nikki Hines	In progress - A meeting has been offered, involving Cllr Somner and Thames Water's Streetworks Manager and Head of Regional Networks.
71	06/09/2022	Thames Water Activities: Provide Councillor Tony Vickers with contact details for Thames Water's Local Plan expert	Richard Aylard / Nikki Hines	Complete (2022-11-17) - Details provided
72	06/09/2022	Thames Water Activities:  Contact Councillor Biyi Oloko regarding the development where Thames Water has not adopted the pump	Richard Aylard / Nikki Hines	Completed (26/09/2022) - Written response provided by Thames Water.

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Ref No:	Date	Item/Action	Member/Officer	Comments/Update
73	06/09/2022	Thames Water Activities: Contact Councillor Steve Masters regarding the Northbrook Stream pollution incident.	Richard Aylard / Nikki Hines	<b>Completed (16/11/2022) -</b> Thames Water contacted Cllr Masters asking for details of the pollution incident in Northbrook stream and when it was reported. Details were sought from residents who had highlighted the issue, but no additional information was provided.
74	06/09/2022	Thames Water Activities: Send a copy of Thames Water's Carbon Net Zero Plan to Councillor Adrian Abbs.	Richard Aylard / Nikki Hines	Completed (30/09/2022) - Relevant documents have been sent to Cllr Abbs.
75	06/09/2022	Thames Water Activities: West Berkshire Council to add its weight to lobby central government to enact the relevant legislation to remove the automatic right of developers to connect to the sewerage network.	Councillor Richard Somner / Eric Owens	
76	06/09/2022	Thames Water Activities:  West Berkshire Council to ensure that Thames Water's comments were fully consider in the new Local plan, particularly regarding the need for large new developments to have dual potable and grey water systems.	Councillor Richard Somner / Eric Owens	Completed (28/09/2022) - Thames Water are a statutory consultee to the local plan review and the council has to demonstrate how there comments to the Regulation 18 consultation have been reviewed. Subsequently, the draft LPR contains policies for Climate Change (SP5) and Building Sustainable Homes (DM3) which would be applicable with regards the issue of potable/ greywater. However, these policies have to go through an independent examination and while the amount of water used in new build can be limited (120 ltrs per person per day) the authority cannot be as prescriptive as to insist on potable and grey water systems that would be up to the developer and or building regulations
77	06/09/2022	Economic Development Strategy - Operational Review Look at how the website could be better linked to LinkedIn and the Council's website.	Katharine Makant	Completed (21/11/2022) - The Business West Berkshire website now has links to WBC social media at the top of the homepage and links back to the Council website throughout – where further information is available there.
78	06/09/2022	Economic Development Strategy - Operational Review  Check the affordable housing completions figure with officers in Planning.	Katharine Makant	Completed (21/11/2022) - The NET affordable housing completions figure was drawn directly from the Annual Monitoring Review (2022) page 29, produced by Planning. The reason for the 3 years which saw a drop in the net completions of affordable housing is because demolitions had to take place prior to development. NET completions is the most accurate way to present the affordable housing availability in the district.

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Ref No:	Date	Item/Action	Member/Officer	Comments/Update
79	06/09/2022	Economic Development Strategy - Operational Review Investigate the KPI for engagement with the top 10 employers in the district.	Katharine Makant	In Progress - We have engaged with large companies in the areas including AWE, Englefield Estate and Newbury Racecourse to discuss topics around employment and development to see if there are projects that we could align on and better ways of working. Simultaneously, we have engaged with large employment parks including Greenham Business Park and Arlington Business Park. Work is underway to develop a business database to guide and assist our engagement, which may inform a KPI for 2023/24. We can identify certain employers which will be in the 'top 10' – but to create an accurate list we would need to know their total numbers of employees at the local level, which businesses do not publish – so we are considering other ways of approaching it. This includes working closer with our business rates and planning teams to engage on some current issues with our top employers in the next year.
80	06/09/2022	Task and Finish Group Updates Arrange a meeting with Councillor Cole and the OSMC Chairman to discuss the reasons for the proposed extension to the Customer Journey Task Group report.	Gordon Oliver	Complete (07/09/2022)

Last updated: 21 November 2022